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UNITED STATES MARINE CORPS
MARINE CORPS AIR STATION
PSC BOX 8003
CHERRY POINT, NORTH CAROLINA 28533-8003

AirStaO 6320.3B
NAVHOSP
10 Nov 05

AIR STATION ORDER 6320.3B

From: Commanding General
To: Distribution List

Subj: HEALTH CARE CONSUMER COUNCIL (HCCC)

Ref: (a) CINCLANTFLTINST 5400. 2L (NOTAL)

1. Situation. To provide guidelines for a Health Care Consumer Council (HCCC) at Marine Corps Air Station, Cherry Point thereby enhancing communication between health care consumers and health care providers.

2. Cancellation. AirStaO 6320.3A.

3. Mission. This Council is a forum for local commanders and community representatives to exchange information, ideas, and concerns relative to the local provision of health care. With active support and participation, the HCCC ensures the Naval Hospital provides high quality medical care to eligible beneficiaries.

4. Execution

a. Commander's Intent and Concept of Operations

(1) Commander's Intent. To accomplish its purpose, the HCCC has set the following objectives:

(a) To provide commanding officers and community representatives a forum for presenting their views concerning the availability, quality, level of care, and operation of the local health care delivery system.

(b) To provide health care providers a forum to educate commanding officers and senior enlisted on health care programs and initiatives and to promote a better understanding of the local health care delivery system.

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(c) To be responsive to the health care needs and requirements of military treatment facility beneficiaries at Marine Corps Air Station, Cherry Point and the surrounding community.

(d) Members and representatives of the council will meet at least quarterly to review and address health care related issues of mutual concern. Individuals or commands with items, ideas, or concerns regarding the local health care delivery system are encouraged to discuss them with any HCCC member or representative for discussion at the next meeting.

(2) Concept of Operations. Under the Navy Medical Department Reorganization of Fiscal Year 1990, the reference designated the Commanding General, Marine Corps Air Station, Cherry Point as the Responsible Line Commander for the Naval Hospital, Cherry Point. The Marine Corps Air Station, Cherry Point Inspector is Chair of the Health Care Consumer Council (HCCC). Members of the HCCC include:

- (a) Commanding Officer, Naval Hospital, Cherry Point.
- (b) Commanding Officer, Naval Aviation Depot.
- (c) Group Executive Officers, 2d Marine Aircraft Wing.
- (d) Commanding Officer, Marine Wing Headquarters Squadron 2.
- (e) Commanding Officer, Combat Service Support Detachment 21.
- (f) Inspector, 2d Marine Aircraft Wing.
- (g) Wing Surgeon, 2d Marine Aircraft Wing.
- (h) Commanding Officer, 12th Dental Company.
- (i) Sergeant Major, Marine Corps Air Station, Cherry Point.
- (j) Sergeant Major, 2d Marine Aircraft Wing.
- (k) Command Master Chief, 2d Marine Aircraft Wing.
- (l) Command Master Chief, Naval Hospital, Cherry Point.

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(m) Company Senior Chief, 12th Dental Company.

(n) Health Benefits Advisor, Naval Hospital, Cherry Point.

(o) Head, Customer Service, Naval Hospital, Cherry Point.

b. Subordinate Element Missions. In addition to HCCC members, normal meeting participation is extended to all Naval Hospital staff, unit commanding officers, executive officers, senior enlisted advisors, personnel officers, command ombudsmen, key volunteers, and representatives from various consumer and community groups. These representatives serve to enhance two-way communication between HCCC members and the local community. The Chair may limit the number of representatives. Community and unit representatives invited to attend HCCC meetings will include, but are not limited to:

(1) Tenant units of Marine Corps Air Station, Cherry Point

(2) Tenant units of 2d Marine Aircraft Wing.

(3) Tenant units of 2d Force Service Support Group.

(4) Supply Directorate.

(5) Retired Officers' Association, Havelock Chapter.

(6) Fleet Reserve Association, Havelock Chapter.

(7) Noncommissioned Officers' Association.

(8) Key Volunteer Spouses Group.

(9) Veterans of Foreign Wars.

(10) Family Team Building Center.

(11) American Red Cross.

c. Coordinating Instructions. Members should submit agenda items to the recorder at least one week prior to the scheduled meeting. The Inspector's office will notify all council members and representatives of the date, time, and location of each meeting.

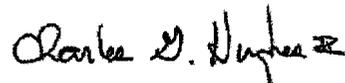
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5. Administration and Logistics. The recorder will retain the minutes of the meetings. Minutes shall include reports on problems or concerns identified for further investigation in previous meetings. The Inspector's office will furnish minutes to the chairman and all council members. The recorder will furnish other interested parties copies of the minutes upon request.

6. Command and Signal

a. Command. The Commanding General, 2d Marine Aircraft Wing; Commanding Officer, Naval Aviation Depot; Commanding Officer, Combat Service Support Detachment 21; Commanding Officer, Naval Hospital, Cherry Point and Commanding Officer, 12th Dental Company, concur with this Order in so far as it pertains to members of their command.

b. Signal. This Order is effective on the date signed.



C. G. HUGHES II
Chief of Staff

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